**Cancelation/payment policy**

**Cancelations**

To all clients participating in lessons delivered by Samantha Jarvis, I have a cancelation policy in place as below.

The cancelation policy covers any form of lesson, whether it is a private, semi, group or clinic.

* Lessons cancelled within a 24hr period full payment is required
* Lessons cancelled within 48hrs 50% payment is required
* Exceptional circumstances will be dealt with individually and at my (Samantha Jarvis) discretion.

It is at my (Samantha Jarvis) discretion to cancel lessons if the weather is not safe for lessons to continue/take place. In this situation a cancelation fee will not be require.

**Payment**

* No clinic spaces are reserved until the correct deposit is paid
* Full lesson payment is required on the day the lesson has taken place unless otherwise agreed.
* It is within my (Samantha Jarvis) right to not carry out any pre-booked lessons if previous payment has not been received
* Payment is accepted either by cash or BACS transfer