

Cancellation Policy

This cancellation policy covers all lessons (private and shared) and treatments provided.

* If cancelled within 24hrs, full payment required.
* If cancelled within 48hrs, 50% payment required.
* Exceptional circumstances will be considered on an individual basis at my discretion.

For Clinic bookings the following will apply:

* Full refund (less £5 admin fee) if cancelled before close of entries.
* Full refund (less £10 admin fee) if cancelled after close of entries and a replacement can be found.
* No refunds after close of entries if no replacement can be found.
* Full refund if event cancelled due to adverse weather etc.

Payment Policy

Clinic places are not secured until payment is received.

Payment is required on the day the lesson or treatment has taken place.

Payment may be cash or BACS payment.